

# Dollars and Sense

## A look inside Ottawa's 2004 Draft Budget

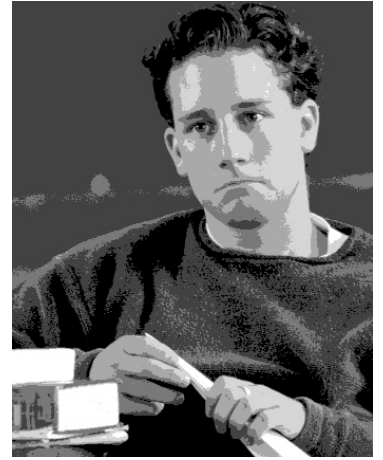
The City of Ottawa's 2004 Draft Budget is ready for review. This brochure has been prepared to help illustrate how inexpensive it is to keep Ottawa the safe, healthy and livable city we currently enjoy. Whether the service is arts funding or fire stations, assisting the vulnerable or business development, we can keep it all for the price of popcorn and a movie.

It is your turn to evaluate the budget and stand up for the Ottawa you believe in!

**For \$12.35 a month  
we can keep Ottawa  
safe, healthy  
and livable.**



**Ottawa, a great place to live...**



# Your 2004 Ottawa Budget

## What's in this brochure?

What does the draft 2004 budget mean? This brochure will help explain what the actual cost to the average household is to preserve current programs and services. It highlights how city budget cuts in such programs as child care, public health, parks and recreation and employment assistance will result in massive cuts to provincial cost-share dollars. For example for each \$1 dollar the city cuts from child care spending, it will lose \$4 dollars in provincial child care funding.

This brochure also looks at what cuts will mean to agencies like Big Brothers/Big Sisters and Shepherds of Good Hope who work tirelessly to help the vulnerable in Ottawa. The cost of supporting their good work is probably less than the change you'd find under your couch cushions.

## City Services Put Pennies to Good Use

City services are unique. They are one of the few places where a pocket full of change buys real value. For 3 cents a month the city can continue to help isolated seniors. For 12 cents a month the Brewer pool and all outdoor pools can remain open. For a whopping 89 cents a month all of the fire stations can continue operating.

Such small sums would otherwise be useful only for buying candy at the corner store. Indeed, the services that make Ottawa a safe, healthy and livable city can be had for mere pennies.

## Let's Solve This for Good

The astonishing fact remains that even after all of the cuts in this year's budget, the same issues will resurface next year. Whether or not there is a tax increase this year, there will be an estimated \$30 million shortfall next year. After 11 years of no tax increases, we have finally hit the efficiency wall. There are few, if any, further efficiencies that can be carved out of the city budget. The stark reality is that we will continually have to cut back services by approximately \$30 million each year for the foreseeable future.

There is a better way. We can follow the Nepean model of small and regular tax increases. At the time of amalgamation, Nepean was one of the only communities with no debt and well funded programs, in large part due to its small and regular tax increases. In the case of Ottawa, these increases would amount to a few extra dollars a month as compared to the previous year. These small increases would make up for the 2-3% yearly inflation for service delivery.

Through this responsible approach to tax planning, we can stop lurching from crisis to crisis and work towards Ottawa's long term vision for the future.

## New Solutions to Old Problems

The city of Ottawa, like most Canadian municipalities, has been squeezed by recent provincial downloading. The province expects the city to come up with an additional \$50 million a year. Our city is also expected to support \$186 million in Health and Social programs. In all other provinces those programs are paid for at the provincial level. In addition, federal and provincial transfers to the city have declined on average 9% a year for the past 10 years.

The city's 2004 capital budget is coming up about \$300 million short. Not having to pay the GST is a good first step, but the \$18 million it is expected to save is relatively little. Five cents on the gas tax would raise significantly more at \$60 million a year. Perhaps the best solution is a percentage of the income tax. One percent of Ottawa residents' income tax would raise about \$21 million.

In the long run, cities need to be given more tools and flexibility to fund the programs we rely on. Property taxes, the city's primary means of raising money, are not perfect. There is a general correlation between a property's value and the owner's ability to pay the property tax. We need to create a system of taxation that is more progressive.

The current assessment system does not allow the tax base to grow as the municipal economy grows. Instead, it gives out tax breaks with any money left over that mainly benefit the wealthy.

A "new deal" must be struck between all levels of government that gives cities like Ottawa greater control over their affairs and additional resources to meet the needs of their citizens.

## 20/20 Principles

1. A Caring and Inclusive City - protects the vulnerable and those in need
2. A Creative City Rich in Heritage, Unique in Identity - with local museums, arts, festivals
3. A Green and Environmentally-Sensitive City - with well planned transit, environmental policy and recycling
4. A City of Distinct, Liveable Communities - with vibrant community programs
5. An Innovative City Where Prosperity is Shared Among All - with strong business development
6. A Responsible and Responsive City - accessible city workers
7. A Healthy and Active City - with well maintained parks, forests, pools and skating rinks

## Dollars and Sense: City Services Put in Context

City Service	Average Cost/Month	Equivalent Purchases
Keeping all services that make Ottawa a safe, healthy and livable community (pg 4-5)	\$12.35	<ul style="list-style-type: none"> <li>• Popcorn &amp; a movie</li> <li>• Two fast-food combos</li> <li>• 1/4 tank of gas</li> </ul>
Continuing the expansion of transit, ambulance paramedics, bike paths & child care (pg 4-5)	\$1.13	<ul style="list-style-type: none"> <li>• Cup of Coffee</li> <li>• Can of Pop</li> <li>• Chocolate bar</li> </ul>
Keeping user fees low for city recreation programs (pg 6-7)	\$0.20	<ul style="list-style-type: none"> <li>• 20 penny candies</li> <li>• 2 minutes of long distance</li> </ul>

## Looking Forward with 20/20 Vision

The city and its residents recently completed a long term vision for what Ottawa would look like in 2020. "Ottawa 20/20" is a framework for managing growth over the next 20 years in ways which reinforce the qualities that are most valued by the city's residents.

This framework is broken down into seven guiding principles that inform all subsequent actions. The value of these 20/20 principles is that they provide a forward looking and progressive vision. They sketch out what the Ottawa of tomorrow will look like and what landmarks should be followed along the way.

The 2004 draft budget however, has closed its eyes to this long term vision. Each of the seven principles is compromised by the proposed service cuts. The text below each principle highlights how the cuts will

impact the city's 20 year vision. Without a continued focus, these laudable principles will be abandoned and the vision for a better city will be lost.

A budget is fundamentally a statement about values. It is a statement about what we believe is important for Ottawa. "Ottawa 20/20" is also a statement about values and how the residents of Ottawa want their city to develop. The avoidance of even a small tax increase can be a strong temptation. However, it is the underlying values for a better Ottawa that should prevail.

Thankfully, these values are inexpensive to implement. For the price of a discount CD a month, Ottawa can stay consistent with its long term vision and its guiding principles for growth.

### Surprising fact: My taxes have already gone up!

You may be surprised to know that if your taxes went up because of changes in your assessment over the past several years, that money's not helping to make Ottawa a better city. Those increases are being used to give someone else a tax break! Due to provincial regulations, unless there is an across the board percentage tax increase, the total tax dollars collected from year to year must remain the same. So if your property taxes went up \$100, someone else's taxes went down \$100. Because commercial properties haven't increased in value as quickly as residential ones, your tax hike likely paid for a tax cut to an Ottawa business.

# The Cost of a Caring City

Item	Average Cost/month	Average Province/ other will pitch in
<b>Emergency Services</b>		
• close two fire Stations (Blair & Knoxdale).....	\$0.89.....	\$0.00
• convert one station (Riddell) to volunteer status.....	\$0.18.....	\$0.00
• eliminate two fire inspector positions.....	\$0.04.....	\$0.00
• eliminate some 9-1-1 awareness advertising.....	\$0.01.....	\$0.00
<b>Transit</b>		
• close the transit pass and ticket sales office at Place de Ville.....	\$0.03.....	\$0.00
• eliminate or reduce hours of service for low-ridership routes making 4.46 million customer trips less convenient and resulting in the loss of 2.33 customer trips each year out of a total of 88 million.....	\$2.86.....	\$0.67
• eliminate funding for special services (such as Winterlude and Tulip Festival shuttles).....	\$0.03.....	\$0.00
• reduce advertising to promote transit use.....	\$0.06.....	\$0.00
• reduce full interior cleaning of city buses from twice a year to once a year.....	\$0.03.....	\$0.00
• reduce/eliminate transit priority research, development and implementation.....	\$0.03.....	\$0.02
<b>Public Health</b>		
• eliminate Well Baby Drop-in Program, which is not required by the province.....	\$0.02.....	\$0.00
• reduce pre-natal classes by one-third and parenting classes by 40% to the level required by the province.....	\$0.02.....	\$0.00
• eliminate car seat clinics, which are not required by the province.....	\$0.01.....	\$0.01
• reduce participation in community partnerships to the level required by the province.....	\$0.05.....	\$0.05
• eliminate public health nursing services for prevention and detection of breast, prostate and colorectal cancer.....	\$0.03.....	\$0.02
• eliminate flue shot campaign in health care workplaces.....	\$0.01.....	\$0.01
• reduce Crisis Intervention Program by 90%.....	\$0.03.....	\$0.02
• reduce services for isolated seniors by 50%.....	\$0.02.....	\$0.01
• eliminate pesticide use reduction advertising and promotion.....	\$0.03.....	\$0.03

# The Cost of a Caring City

Item	Average Cost/month	Average Province/ other will pitch in
<b>Public Health (continued)</b>		
• reduce sampling of beach water by 75% to the level required by the province.....	\$0.01.....	\$0.01
• eliminate the Workplace Health and Home Management programs.....	\$0.04.....	\$0.03
• reduce programs for multi-cultural communities by 25%.....	\$0.01.....	\$0.01
• reduce tobacco smoke-free youth program by 20%.....	\$0.01.....	\$0.01
• eliminate Health funding to Aids Committee, Queensway-Carleton Hospital, Canadian Mental Health, Senior Citizen Council, Services d'entraide pour les aines and ainees.....	\$0.03.....	\$0.02
<b>Parks &amp; Recreation</b>		
• close Brewer pool and all nine city-run outdoor pools.....	\$0.12.....	\$0.13
• close Belltown Dome this year instead of 2006.....	\$0.02.....	\$0.01
• eliminate outdoor rink grant program. Community groups would be entirely responsible for the operation and maintenance of 220 outdoor rinks.....	\$0.12.....	\$0.00
• close nine wading pools, leaving 50. Reduce hours at remaining pools to 2002 levels (closed one day/week, and earlier in evening.....	\$0.11.....	\$0.00
• eliminate delivery, installation and removal of temporary rink boards to 109 outdoor rinks; community members would be responsible.....	\$0.07.....	\$0.00
<b>Affordable Housing</b>		
• reduce affordable housing development program by 20%.....	\$0.02.....	\$0.00
<b>Arts &amp; Culture/Community Funding</b>		
• eliminate arts and heritage planning and development, including annual promotion of local arts and culture (i.e., Join the Crowd) and e-ticketing.....	\$0.05.....	\$0.00
• eliminate heritage programs, including Doors Open and Museum Day.....	\$0.04.....	\$0.00
• close four city-owned museums (Billing Estate, Pinhey's, Cumberland, Gloucester) and eliminate funding for six community museums (Bytown, Difenbunker, Goulbourn, Nepean, Osgoode, Watson's Mill).....	\$0.19.....	\$0.01

# The Cost of a Caring City

Item	Average Cost/month	Average Province/ other will pitch in
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## Arts & Culture/Community Funding (continued)

- |   |             |        |
|---|-------------|--------|
| • eliminate funding to historical societies and one-time heritage projects.....   | \$0.03..... | \$0.00 |
| • eliminate funding to 28 major festivals, fairs and special events (including Bluesfest, FrancoOntarian Festival, Festival 415).....   | \$0.18..... | \$0.00 |
| • suspend acquisition of arts for the city's public art program.....  | \$0.03..... | \$0.00 |
| • reduce the Canada-Council-style arts funding programs by 80%.....   | \$0.43..... | \$0.00 |
| • eliminate funding to 31 community associations and recreation boards that provide community recreation programming, 15 that provide recreation for seniors, 17 that provide organized sports..... | \$0.34..... | \$0.00 |
| • reduce social services funding to 14 community houses, 8 counseling agencies, 14 community health agencies and 19 homeless and food bank programs.....  | \$0.35..... | \$0.00 |
| • eliminate one-time project funding for Canada Day celebrations in some communities, Manotick pioneer day etc.....   | \$0.01..... | \$0.00 |
| • eliminate Adult School crossing guard program at all locations.....   | \$0.06..... | \$0.00 |

## Employment and Financial Assistance

- |  |             |        |
|--|-------------|--------|
| • reduce by health and social supports for residents on social assistance and other eligible low-income residents (such as access to training to transition to work).....          | \$0.04..... | \$0.16 |
| • eliminate Assistance Device Program top up, which pays the difference between the actual price of assistive devices, like wheelchairs, and the cost covered by the Province..... | \$0.15..... | \$0.00 |

## Public Library

- |  |             |        |
|--|-------------|--------|
| • branch closings, reduced hours ..... | \$0.40..... | \$0.00 |
|--|-------------|--------|

## Parks/Trees/Community Forests/Open Spaces

- |   |             |        |
|---|-------------|--------|
| • eliminate removal of non-offensive graffiti from signs, park furniture, play structures, bridges, sidewalks, etc..... | \$0.11..... | \$0.00 |
| • eliminate all flower planting and maintenance.....  | \$0.03..... | \$0.00 |

# The Cost of a Caring City

Item	Average Cost/month	Average Province/ other will pitch in
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## Parks/Trees/Community Forests/Open Spaces (continued)

- |  |             |        |
|--|-------------|--------|
| • eliminate community pride programs (such as Adopt-a-Park, Adopt-a-Road and Spring Cleaning in the Capital).....              | \$0.04..... | \$0.00 |
| • eliminate all maintenance to community forests (trails would not be maintained, litter removed or parking lots cleared)..... | \$0.01..... | \$0.00 |
| • eliminate the promotion of forestry programs.....  | \$0.00..... | \$0.00 |
| • reduce tree planting and tree pruning by 50%.....  | \$0.07..... | \$0.00 |
| • reduce aerating of sports fields by 65% and fertilizing by 50%.....  | \$0.05..... | \$0.00 |
| • eliminate grant to the Wild Bird Care Centre.....  | \$0.01..... | \$0.00 |

## Roads & Sidewalks

- |  |             |        |
|--|-------------|--------|
| • maintain regular sweeping of roads in spring, but eliminate routine sweeping/flushing of roads throughout summer and fall..... | \$0.15..... | \$0.00 |
| • reduce roadside grass cutting by 50%.....  | \$0.20..... | \$0.00 |
| • reduce litter pick up outside of commercial area in the city's core.....   | \$0.23..... | \$0.00 |
| • eliminate repairs to subdivision gateways.....   | \$0.08..... | \$0.00 |
| • eliminate maintenance to roadside shrubs and planters.....   | \$0.05..... | \$0.00 |
| • eliminate manual sidewalk sweeping, but continue mechanical sweeping.....  | \$0.04..... | \$0.00 |
| • eliminate painting of stop bars and crosswalk markings on local residential streets.....                                       | \$0.05..... | \$0.00 |
| • eliminate routine maintenance of roadside ditches in non-residential rural areas.....  | \$0.04..... | \$0.00 |

## Solid Waste

- |   |             |        |
|---|-------------|--------|
| • eliminate leaf and yard waste pickup in July, August and September.....                                   | \$0.15..... | \$0.00 |
| • eliminate waste collection calendars.....   | \$0.02..... | \$0.00 |
| • eliminate waste pickup for 3,500 commercial businesses.....   | \$0.16..... | \$0.00 |
| • eliminate the recycling of plastics (numbers 3 to 7) but continue recycling PET plastic bottles, but..... | \$0.22..... | \$0.00 |
| • eliminate rebates to charities for waste collection and diversion.....                                    | \$0.02..... | \$0.00 |

# The Cost of a Caring City

Item	Average Cost/month	Average Province/ other will pitch in
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## Planning and Development

- reduce funding to the city’s three economic agencies  
(Ottawa Centre for Research and Innovation,  
Ottawa Tourism and Convention Authority, and  
Ottawa Life Sciences Council)..... \$0.68..... \$0.00
- reduce internal support services  
for business development activities..... \$0.04..... \$0.00
- reduce funding by 60% for environmental  
policy and program development..... \$0.16..... \$0.00
- reduce funding for official plan policy  
implementation by 50%..... \$0.23..... \$0.00
- reduce support to Committee of Adjustment by 40%..... \$0.04..... \$0.00

## City Hall

- reduce daily counter service by one hour at City Hall,  
Orleans and Ben Franklin Place Client Services Centres  
and by 30 minutes at all other Client Services Centres.  
All would be open 8:30 a.m. to 4:30 p.m.,  
Monday to Friday..... \$0.13..... \$0.00
- close three rural Client Services Centres  
(Kinburn, North Gower, Metcalfe)..... \$0.08..... \$0.00
- eliminate weekend and after-hours Call Centre service  
except for emergency requests. Call Centre services  
would be reduced from its current 24/7 service  
to 12 hours per day, Monday to Friday..... \$0.09..... \$0.00
- reduce protocol services by 50%, eliminating  
support for a number of Corporate events including  
the Mayor’s Canada Day Celebration for Seniors,  
presentation to Council and flag raising..... \$0.05..... \$0.00
- eliminate funding for commemorative plaques in honour  
of distinguished citizens or community builders..... \$0.01..... \$0.00
- reduce housekeeping and maintenance at all  
city buildings and city-run facilities..... \$0.54..... \$0.00
- eliminate advertising in Ottawa Sun..... \$0.03..... \$0.00



**Grand Total (Services).....\$12.35.....\$1.71**

## Deferred Projects

**ITEM Average Cost/month Average Province/  
other will pitch in**

- defer hiring of additional ambulance paramedics.....\$0.15..... \$0.00
- defer 2.5% approved growth in the transit system.....\$0.51..... \$0.00
- defer pedestrian and cycling roadway enhancements.....\$0.05..... \$0.00
- defer re-instatement of after-hours lighting in parks as requested by police.....\$0.05..... \$0.00
- eliminate pay-as-you-go contributions to the child-care capital reserve fund.....\$0.38..... \$0.00

## Keeping the City's Doors Open

One of the less visible effects of the 2004 draft budget will be a decrease in flexibility and effectiveness at city hall. In general, the residents of Ottawa can expect increased delays in processing and staff response times. The city, as an organization, will be less able to respond to new issues, less able to defend itself in legal challenges, less able to quickly bargain with its unions and less able to plan for future budgets. City buildings will be generally dirtier and we will no longer be able to receive prominent official visits. In a high tech world, City Hall will also become increasingly low-tech as the IT budget is slashed. In short, Ottawa will move away from the principle of being "A Responsible and Responsive City."

**City Hall can remain a clean, open, flexible organization for about a dollar a month.**

## User Fees as Barriers to Access

One of the suggestions for the 2004 draft budget is to increase user fees. These increases would apply to water rates, transit fares, licensing fees, recreation fees and development fees.

Traditionally, municipal user fees charge for a specific benefit to a single user of a program rather than the community at large. The theory goes that the user should pay for that benefit instead of charging it to the taxpayer.

However, there is a balance to be struck between having the user pay for a benefit and charging so much that the user cannot afford that benefit. Residents of Ottawa with lower incomes often turn to municipal recreation programs as a means to stay fit and educate themselves.

The trend towards increased user fees will inevitably drive those with lower incomes away from city run services. The end effect is that user fees become barriers to entry instead of a payment for a specific benefit.

### P3s are not a Solution

The city is looking at P3s (Public Private Partnerships) as a solution to the increased cost of city programs. P3s are a form of privatization and the research shows that P3s will cost the city more, reduce accountability and city government will still bear the risk. They can also lead to cuts in services and less democratic control of an otherwise public asset.

For instance, shiny new facilities run by private corporations and funded by the city often have higher user fees. There are often few provisions for those who are least able to pay those fees. It becomes all too easy to ignore those who are being excluded from the new P3 world.

If necessary, recreational user fees can be stabilized for about 20 cents a month.

As with other areas, the city can stay committed to helping those in need with a very small contribution from the average household.

# Protecting the Vulnerable

One of the core values of the Ottawa 20/20 vision was for “A Caring and Inclusive City.” Residents of Ottawa want to live in a city that cares for those in need and protects the vulnerable.

The principles and strategic directions set out in the 20/20 Smart Growth Plan recognize the incredible benefits that accrue to individuals and the city when all citizens can access programs and services that ensure health, well-being and a sense of inclusion.

The 2004 draft budget strays from the vision of Ottawa as a caring and inclusive city. On both of these pages you will find a list of social service organizations that will be hit hard by the proposed cuts. It is these organizations who provide front line support for children, families, the poor, the elderly, homeless and sick in our city.

**In fact, all of these social service agencies can maintain their funding for 36 cents a month.**

It is not uncommon for the funds provided by the city to be matched in some proportion by the provincial or federal governments. In the health sector in particular, for every dollar the city puts in, the province matches it. As such, even small cuts from the city have a magnified affect on those in need.

The good news is that protecting the vulnerable is as expensive as the change in the washing machine. All of the health programs can be 100% funded for an additional 3 cents a month. In fact, all of these social service agencies can maintain their funding for 36 cents a month. Keeping Ottawa a caring and inclusive city is very affordable.

# The Real Costs

Organization	Average Cost/Household
<b>Health</b>	
Aids Committee of Ottawa - Aids Living Room	\$0.01
Canadian Mental Health Association	\$0.00
Queensway-Carleton Hospital	\$0.00
Senior Citizen Council	\$0.01
Services d'entraide communautaire pour les aînés et les aînées francophones	\$0.01
<b>SUB-TOTAL</b>	<b>\$0.03</b>
<b>Community Houses</b>	
Belair Community House (Carlington CHS)	\$0.00
Debra Dynes Family House	\$0.00
Foster Farm Family House	\$0.00
Russell Heights Community House	\$0.00
<b>SUB-TOTAL of these and 10 other Community Houses</b>	<b>\$0.01</b>
<b>Counselling and Support Services</b>	
Big Sisters/Big Brothers of Ottawa	\$0.00
Catholic Family Services	\$0.01
Elizabeth Fry Society	\$0.00
Emily Murphy Non-Profit Housing Corporation	\$0.00
Jewish Family Services	\$0.00
Ottawa Chinese Services	\$0.00
Ottawa Rape Crisis Centre	\$0.00
Parent Resource Centre	\$0.00
Pink Triangle Services	\$0.00
Somali Centre for Youth, Women and Development (Pinecrest-Queensway HCS)	\$0.00
<b>SUB-TOTAL of these and 14 other Counselling Services</b>	<b>\$0.13</b>

# The Real Costs

**Organization**                      **Average Cost/Household**

## Community Health/Community

### Resource Centres

Centre de ressources communautaires  
Overbrook-Forbes \_\_\_\_\_ \$0.01

Centre de ressources communautaires  
de Vanier \_\_\_\_\_ \$0.01

Hunt Club - Riverside Community  
Services Centre \_\_\_\_\_ \$0.01

Sandy Hill Community  
Health Centre \_\_\_\_\_ \$0.00

Somerset West Community  
Health Centre \_\_\_\_\_ \$0.01

**SUB-TOTAL of these and  
10 other Community Health  
Centres \_\_\_\_\_ \$0.14**

### Day Programs

Shepherds of Good Hope \_\_\_\_\_ \$0.00

St. Luke's Lunch Club \_\_\_\_\_ \$0.00

The Well \_\_\_\_\_ \$0.00

**SUB-TOTAL of these and  
4 other Day programs \_\_\_\_\_ \$0.02**

### Food Programs

Dalhousie Food Action Group \_\_\_\_\_ \$0.00

Kanata Food Cupboard \_\_\_\_\_ \$0.00

School Breakfast Program \_\_\_\_\_ \$0.00

West Carleton  
Emergency Food Aid \_\_\_\_\_ \$0.00

**SUB-TOTAL of these and  
8 other Food programs \_\_\_\_\_ \$0.01**

**Organization**                      **Average Cost/Household**

## Senior Support Services

Centre de jour Séraphin Marion \_\_\_\_\_ \$0.00

Cumberland Home Support \_\_\_\_\_ \$0.00

Eastern Ottawa Resource Centre  
(formerly Gloucester Centre for  
Community Resources) \_\_\_\_\_ \$0.00

Old Forge Community  
Resource Centre \_\_\_\_\_ \$0.00

Seniors Activity Centre  
Carlingwood Inc. - Kiwanian Alex  
Dayton \_\_\_\_\_ \$0.00

Services d'entraide  
communautaire pour les aînés  
et les aînées francophones \_\_\_\_\_ \$0.00

Western Ottawa Community  
Resource Centre \_\_\_\_\_ \$0.00

**SUB TOTAL of these  
and 15 other  
Senior Support Services \_\_\_\_\_ \$0.01**

## Other Social Services Agencies

Andrew Fleck  
Child Care Services \_\_\_\_\_ \$0.00

Council on Aging  
of Ottawa-Carleton \_\_\_\_\_ \$0.01

Manotick Co-operative  
Nursery School \_\_\_\_\_ \$0.00

Salvation Army  
Sylvia House Hospice \_\_\_\_\_ \$0.00

Women's Place aux femmes \_\_\_\_\_ \$0.00

**SUB-TOTAL of these  
and 8 other Social  
Services Agencies \_\_\_\_\_ \$0.05**



**TOTAL of all 106 Programs \_\_\_\_\_ \$0.36**

For more information visit  
**www.ottawacares.ca**

**Click on the Budget 2004 icon at [ottawa.ca](http://ottawa.ca)**

**Contact your city Councillor.**

**Make a presentation  
at a standing committee meeting.**

From March 1 to 12, the city's standing committees will meet to review the draft budget and to hear public delegations. Presentations (no longer than five minutes) can be booked by contacting City Hall at 613-580-2400.

**Send us your feedback:**

E-mail: [info@ottawacares.ca](mailto:info@ottawacares.ca)

Phone: 613-580-2628

TTY: 613-580-2401

Fax: 613-560-1310

Mail: City of Ottawa, Financial Services Branch,

110 Laurier Avenue West, Ottawa, ON, K1P 1J1

## **Standing Committee Review Schedule**

### **Corporate Services and Economic Development Committee**

Monday, March 1, 9:30 am, Council Chamber

### **Transportation Committee**

Tuesday, March 2, and Wednesday, March 3, 9:30 am,  
Council Chamber

### **Health, Recreation and Social Services Committee**

Thursday, March 4, and Friday, March 5, 9:30 am,  
Council Chamber

### **Planning and Development Committee**

Tuesday, March 9, 9:30 am, Council Chamber

### **Emergency and Protective Services Committee**

Thursday, March 11, 9:30 am, Council Chamber

### **City Council**

Wednesday, March 24, 9:30 am, Council Chamber

**All standing committee and Council meetings  
take place at Ottawa City Hall, 110 Laurier  
Avenue West.**

Produced by CUPE National Office, CUPE Local 503,  
Ottawa CUPE District Council opeiu491

## **Talk to Your City Councillors.**

**Tell them you want a keep Ottawa a safe,  
healthy and livable city.**

**Herb Kreling:** Ward 1 Orléans Phone: 580-2471  
Fax: 580-2511 Email: [herb.kreling@ottawa.ca](mailto:herb.kreling@ottawa.ca)

**Rainer Bloess:** Ward 2 Innes Phone: 580-2472  
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**Jan Harder:** Ward 3 Bell-South Nepean Phone: 580-2473  
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**Peggy Feltmate:** Ward 4 Kanata Phone: 580-2474  
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**Eli El-Chantiry:** Ward 5 West Carleton Phone: 580-2475  
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**Janet Stavinga:** Ward 6 Goulbourn Phone: 580-2476  
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**Alex Cullen:** Ward 7 Bay Phone: 580-2477  
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